

## Annexure F

### Financial Institution Contact List for Enquiries Regarding DANs Or PANs

	Fax	Phone
Australia and New Zealand Banking Group Limited	Cheque Compliance Team PO Box 23291, Docklands VIC 8012 <i>cheqcomp@anz.com</i>	<b>1800 608 004</b> (03) 8654 9889
Auswide Bank Ltd	Head of Banking Services PO Box 1063, Bundaberg QLD 4670 <i>admin@auswidebank.com.au</i>	<b>(07) 4152 3499</b> (07) 4150 4060
Bank Australia Limited	Head of Retail Operations Private Bag 12, Kew, VIC 3101 <i>Graham.smith@bankaust.com.au</i>	<b>(03) 9854 4866</b> (03) 9854 4669
Bank of America, NA	VP, Operations Manager, Commercial Services Level 38, Governor Phillip Tower, 1 Farrer Place, Sydney NSW 2000 <i>Tao.yi@baml.com</i>	<b>(02) 8749 4205</b> (02) 8749 4271
Bank of China Limited	Officer, Operations Department 39 York Street, Sydney NSW 2000 <i>Qix.zhong@bankofchina.com</i>	<b>(02) 9279 2844</b> (02) 8235 5856
Bank of China (Australia) Limited	Officer, Operations Department 39 York Street, Sydney NSW 2000 <i>Qix.zhong@bankofchina.com</i>	<b>(02) 9279 2844</b> (02) 8235 5856
Bank of Melbourne (a division of Westpac Banking Corporation)	Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street, Parramatta NSW 2150 <i>BOMSpeciallyPrintedCheques@bankofmelbourne.com.au</i>	<b>(02) 9767 1531</b> (02) 8767 8633
Bank of Queensland Limited	Stationery Officer Lvl 4, 100 Skyring Terrace, Newstead QLD 4006 <i>stationery.requests.group@boq.com.au</i>	<b>(07) 3212 3405</b> (07) 3212 3461
Bankwest, a division of Commonwealth Bank of Australia	Evaluations Officer 31 Birnie Avenue, Lidcombe NSW 2141 <i>SPOrders@bankwest.com.au</i>	<b>(02) 8737 3797</b> (02) 8737 3449
Bendigo and Adelaide Bank Limited	Manager, Office Services The Bendigo Ctr, PO Box 480, Bendigo VIC 3552 <i>craig.street@bendigobank.com.au</i>	<b>(03) 5485 7668</b> (03) 5485 6384
Citigroup Pty Limited	Supervisor – Day 2 Operations Level 22, 2 Park Street, Sydney NSW 2000 <i>aus.payments@citi.com</i>	<b>N/A</b> (02) 8225 2625
Commonwealth Bank of Australia	Evaluations Officer Level 4,5-7 Central Avenue, South Eveleigh NSW 2015 <i>Kelly.Fenton@cba.com.au</i>	<b>(02) 8737 3797</b> 0437 285 940
Community First Credit Union	Member Administration Team <i>memberprocessing@communityfirst.com.au</i>	<b>(02) 9735 1651</b> <b>1300 13 22 77</b>
Credit Union Australia Ltd (t/as Great Southern Bank) Team Leader - Payments	GPO Box 100, Brisbane QLD 4001 <i>Payment.operations@cua.com.au</i>	<b>(07) 3360 1340</b> (07) 3552 4100

	Fax	Phone
Cuscal Limited Team Leader, Payment Operations Level 3, 1 Margaret Street, Sydney NSW 2000 <i>jdomondo@cuscal.com.au</i>	N/A	(02) 8299 9422
Greater Bank Ltd (a division of Newcastle Greater Mutual Group Ltd) Cheque Processing Supervisor PO Box 103, Hamilton NSW 2303 <i>chequeprocessing@ngmggroup.com.au</i>	(02) 4921 9106	(02) 4921 9264
Heritage and People's Choice Limited Supervisor Member Cheques 400 Ruthven Street, Toowoomba QLD 4350 <i>csdcheques@heritage.com.au</i>	(07) 4694 9782	(07) 4694 9131
HSBC Bank Australia Limited Senior Payments Officer Level 2, 10 Smith Street, Sydney NSW 2150 <i>umasekhar@hsbc.com.au</i>	(02) 8987 5929	(02) 9762 9914
Hume Bank Ltd Finance Manager PO Box 343, Albury NSW 2640 <i>admin@humbank.com.au</i>	(02) 6051 3255	(02) 6051 3211
Indue Ltd Manager, Payment Operations PO Box 5389, West End QLD 4101 <i>chqops@indue.com.au</i>	N/A	(07) 3335 4129
ING Bank (Australia) Limited (trading as ING) Manager, Payment Operations Level 29, 60 Margaret Street, Sydney NSW 2000 <i>Stephen.worrall@ing.com.au</i>	1800 465 730	0407 187 307
ING Bank, NV Manager, Payment Operations Level 29, 60 Margaret Street, Sydney NSW 2000 <i>Stephen.worrall@ing.com.au</i>	1800 465 730	0407 187 307
JPMorgan Chase Bank, NA Rajpal Gahlaut Lvl 18, 85 Castlereagh Street Sydney NSW 2000 <i>Ts.Ops.Australia@jpmorgan.com</i>	(02) 9003 6755	(02) 9003 6318
Maitland Mutual Building Society Limited Management Accountant PO Box 50, Maitland NSW 2320 <i>memberprocessing@themutual.com.au</i>	(02) 4933 8996	(02) 4933 8044
Mega International Commercial Bank Co,Ltd Manager Level 8, 10 Spring Street, Sydney NSW 2000 <i>icbcsyd@icbcsyd.com.au</i>	(02) 9264 5492	(02) 9267 7511
Mizuho Bank, Ltd Department Head, Operations Level 33, 60 Margaret Street, Sydney NSW 2000 <i>Daniel.lie@mizuho-cb.com</i>	(02) 8273 3999	(02) 8273 3858
MUFG Bank, Ltd Manager, Operations Support Level 26, 1 Macquarie Place, Sydney NSW 2000 <i>Deirdre_tozer@au.mufg.jp</i>	(02) 9247 4266	(02) 9296 1301
National Australia Bank Limited Katie Langman Level 6, 700 Bourke Street, Docklands VIC 3008 <i>MICR.Services@nab.com.au</i>	N/A	0476 838 201
Newcastle Greater Mutual Group Ltd Manager, Fraud 307 King St, Newcastle West, NSW 2302 <i>Jason.veltruski@ngmggroup.com.au</i>	(02) 4927 4380	(02) 4927 4412

	Fax	Phone
Oversea-Chinese Banking Corporation Limited Manager Operations Level 2, 75 Castlereagh Street, Sydney NSW 2000 <i>auops@ocbc.com</i>	<b>(02) 9221 4360</b>	(02) 9235 9531
Regional Australia Bank (a trading name of Community Mutual Limited) Manager, Member Administration Suite 4 New England Tech Park, Madgwick Drive Armidale NSW 2350 <i>paymentsystems@regionalaustaliabank.com.au</i>	<b>(02) 6776 0430</b>	(02) 6776 0450
Reserve Bank of Australia Manager, Banking Services GPO Box 637, Canberra, ACT 2601 <i>bkopsenq@rba.gov.au</i>	<b>(02) 6201 4888</b>	(02) 6201 4841
State Street Bank and Trust Company Assistant Vice President Level 10, 420 George Street, Sydney NSW 2000 <i>jholman@statestreet.com</i>	<b>(02) 8249 1260</b>	(02) 8251 4812
Summerland Financial Services Limited (Trading as Summerland Bank) Payments Operations Manager PO Box 657, Lismore, NSW, 2480 <i>payments@summerland.com.au</i>	<b>(02) 6622 6433</b>	(02) 6620 7070
Taiwan Business Bank Customer Service Manager Level 24, 363 George Street, Sydney NSW 2000 <i>sue.su@tbbau.com.au</i>	<b>(02) 9262 3376</b>	(02) 9262 3356
United Overseas Bank Limited Operation Manager Level 9, 32 Martin Place, Sydney NSW 2000 <i>eric.yeoal@uobgroup.com</i>	<b>(02) 9221 1541</b>	(02) 8257 4603
Westpac Banking Corporation Proof/Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street, Parramatta NSW 2150 <i>speciallyprintedcheques@westpac.com.au</i>	<b>(02) 9767 1531</b>	(02) 8767 8633
St. George (a division of Westpac Banking Corporation) Proof/Specially Printed Vouchers Analyst Specially Printed Cheques, Level 2, 75 George Street Parramatta, NSW, 2150 <i>speciallyprintedcheques@stgeorge.com.au</i>	<b>(02) 9767 1531</b>	(02) 8767 8633